



SoundOff Commercial Vehicle Products Limited Warranty Statement

SoundOff Commercial Vehicle Products warrants that all product supplied will be free from defects in material and workmanship, conform to applicable drawings, specifications, including defects in design and of a quality consistent with customer's specifications subject to the terms of this Warranty Statement. SoundOff Commercial Vehicle Products warranty applies only to product that has been installed according to the manufacturer's installation instructions, operated within the proper specifications, not subject to abuse or misuse or excessive voltages and not altered and as to which a date code tag, product sticker, seal or the like, that was applied by the manufacturer, has been removed or altered. SoundOff Commercial Vehicle Products retains the sole right to determine what constitutes a defect in performance or manufacturing.

The warranty applies only to the original purchaser. Each warranty claim must be accompanied by a dated proof of purchase and a completed Return Merchandise Authorization (RMA) Form.

If the customer returns a defective product to SoundOff Commercial Vehicle Products (F.O.B., SoundOff Commercial Vehicle Product's facility in Hudsonville, MI) during the warranty period for the product, and if SoundOff Commercial Vehicle Products determines that the product is defective, then SoundOff Commercial Vehicle Products will, at its option, either repair or replace the defective product. Such repair or replacement is the sole and exclusive remedy for a defect in a SoundOff Commercial Vehicle Products product. You may obtain a complete list of the warranty periods from our Customer Service Department at 1.616.662.6199.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

SoundOff Commercial Vehicle Products will not be liable to the purchaser or anyone else for incidental, consequential, special, exemplary, indirect, or punitive damages arising from any defect, including but not limited to, personal injury, death, property damage, lost profits, or other economic injury. Without limiting the preceding sentence, SoundOff Commercial Vehicle Products will not be liable for expenses incurred in the use of a product and/or the removal and re-installation of a product requiring service or repair or for the packaging, handling or shipping of a product to SoundOff Commercial Vehicle Products and/or its authorized distributors.

SoundOff Commercial Vehicle Products warranty will not apply to a product if the Warranty Return Policy & Procedures are not strictly followed with respect to the product. Returned product that is damaged by shipping via the RMA procedure is not the responsibility of SoundOff Commercial Vehicle Products.

This warranty shall be governed by the laws of the State of Michigan. Any action arising out of or relating to this warranty shall be brought in any federal or state court located in the State of Michigan and having jurisdiction of the subject matter.

Note: SoundOff Commercial Vehicle Products is not obligated to permit a customer to return a non-defective product. If SoundOff Commercial Vehicle Products does, at its sole discretion, permit such a return, it will be subject to a restocking fee of at least 20%, as determined by SoundOff Commercial Vehicle Products.